



STATE OF MONTANA

DEPARTMENT OF ADMINISTRATION

STATE INFORMATION TECHNOLOGY SERVICES DIVISION



Brian
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Governor

Chief Information Officer

Advisory

FEBRUARY 3, 2011

TO: DISTRIBUTION

SUBJECT: NOTICE OF DISCONTINUANCE OF NOVELL NETWARE SERVICES

The State Information Technology Services Division (SITSD) conducted a survey of agencies, which found that there is not sufficient demand to provide Novell Netware/OES and eDirectory services for FY14 and FY15.

Therefore, as of July 1, 2013, SITSD will no longer provide those services and will not plan to offer those services in FY14 and FY15. SITSD will plan to also decommission the Enterprise eDirectory service on July 1st, 2013.

Agencies planning to continue use of Novell Netware/OES and eDirectory past July 1st, 2013 will need to make alternative arrangements with Novell for licensing, support, and service. SITSD will continue to have a Master License Agreement with Novell; however, agencies will be responsible for obtaining their own enrollment and funding for such services that they determine necessary.

Direct any questions or concerns to the **Policy Manager** at [ITSD Service Desk](http://ITSDServiceDesk) (at <http://servicedesk.mt.gov/ess.do>), or email to ITPolicy@mt.gov, or mail to:

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Advisory Disposition: Retain original for Record.

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